

In our last [newsletter](#) we mentioned that some employees may be eligible for a longer E.I. benefit period.

If you started your claim in February/March 09 and worked more than 525 hours, you may be able to start a new claim now. If you had an extension on your claim and have used less than 35 weeks of your E.I. you may be eligible to have the extension added to your new claim. If you want to know if you fall into this category, please call the Adjustment Centre.

If you would like to do this on your own, you can follow the steps below.

Call 1-800-206-7218, press 0 and wait for an agent to answer. Ask for and record the name and location of the agent. Tell them you are from Navistar/Penske and then ask for an Appli-message to be sent to Windsor for a call back. If the call centre agent wants to handle the call please inform them that Windsor is handling the Navistar people and you would like a call back from Windsor. They will ask for a reason. Tell them you have enough hours to start a new claim and it may be in your best interest to start one now (which will automatically end the old one), and you would like the agent in Windsor to call you back. The call center agent should have asked for your SIN and the first 2 digits of your EI code by now, verify your phone number for call back, and ask if you have an answering machine to take a message if you are not there. (Windsor will leave a number and extension if you are not there to answer). If the call centre agent tries to give you advice like to file after your claim runs out or you can't start a new claim, please be persistent in asking for a call back from Windsor. The agent on Windsor will be able to tell you what you are eligible for and then **you can decide** for yourself what you want to do.

It is important that you do this right away as each week that passes you are losing qualifying hours.

If you have any questions, please call the Adjustment Centre at 519-360-9595